

Goddard's 4-Cert Migrations: A New and Improved PIV Smartcard Badge

March 8, 2016

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<http://itcd.gsfc.nasa.gov/content/it-matters-talk-back-speaker-series-0>



Our mission is to enable yours.

What's Happening & Why?

- Updating employee's Personal Identity Verification (PIV) Smartcard badge from a single certificate to a **four certificate** smartcard badge.
- The Federal Information Processing Standard (FIPS 201) revision 2 became effective on September 5, 2014, and it requires the Government to encode the following certificates onto your smartcard badge:
 1. **PIV authentication**
 2. **Encryption**
 3. **Signing**
 4. **Card authentication**



4-Cert Smartcard Benefits

Using your new 4-Cert Smartcard and PIN you will have access to the following capabilities:

- **Enhanced Security**
 - Physical Authentication (Facilities, buildings, labs, secure rooms, etc.)
 - Card Authentication (Operating system, VPN, applications, etc.)
 - Email Encryption Capability
 - Encryption for all employees with a 4-Cert
 - No longer require a NAMS PKI request for encryption
- **Other Enhanced Features**
 - Electronic Signature Capability
 - Capability to work with existing and future CAK physical card readers



GSFC Overall 4-Cert Stats

IdMAX Cognos Report as of March 4, 2016

Location	PIV 7 (4-Cert) User	PIV 7 (Single Cert) User	PIV 5.2 User	Total
GISS	4	132	7	143
GSFC	583	9116	1075	10,774
IVV	19	210	12	241
WFF	127	1107	98	1,332
WSC	10	312	43	365
Total	743	10,877	1,235	12,855



How do I identify My Smartcard Badge Type?

To identify your PIV badge type, look for the **number series on the back of your badge**, located in the upper right hand corner or under the barcode:

- A Cosmo PIV V7 badge starts with: **4820....**
(Employee CAN update existing badge)
- A Cosmo PIV V5.2 badge starts with: **2050....**
(Employee CANNOT update existing badge
AND must get a new badge)



Two 4-Cert Migration Processes

There are two processes that will transition an employee to a 4-Cert Smartcard badge:

	NAMS Upload Migration Process	Badge Renewal Migration Process
Process Manager(s)	Code 700 (POC-Charlene Butler)	Center/Site Badging Offices
Target Users	PIV 7 (Single Cert) Cardholders (No. Series 4820...)	PIV 5.2 Cardholders (No. Series 2050...)



NAMS Upload Migration Process

Steps for PIV 7 (Single Cert) Smartcard Badge Holders (No. Series beginning w/4820...):

1. Employee will be notified by email 1-2 weeks prior to their migration date.
 - Employee needs to review 4-Cert checklist and user guide
2. A reminder will be sent 1-2 days prior to their migration date.
3. The date of the employee's migration, their UUPIC will be uploaded into the NAMS 4-Cert Accelerator Tool to initiate the 4-Cert update process.
4. Employee will receive an email from NAMS informing them that their badge is ready to updated to a 4-Cert card.
5. Employee will follow the user guide to update their Smartcard.
6. Employee needs to test their new 4-Cert Smartcard.



Badge Renewal Migration Process

Steps for PIV 5.2 Smartcard Badge Holders (No. Series beginning w/2050...):

1. Employee is notified by email that their Smartcard badge is expiring and needs to be renewed.
2. Employee schedules an appointment with the badging office to initiate the process to get a new badge.
3. Employee needs to review the 4-Cert checklist and user guide to verify **all** the 4-Cert prerequisites prior to receiving their new 4-Cert Smartcard badge.
4. Employee picks up their new 4-Cert Smartcard from the badging office along with the new badge hand-out.
5. Employee needs to test their new 4-Cert Smartcard.



4-Cert Migrations for Remote Employees

- Employees must have their 4-Cert migration completed at one of the NASA badging offices.
- Employees need to coordinate migration date with the Goddard 4-Cert project manager.
- Employees should schedule an appointment with the badging office.
 - Best times for GSFC Greenbelt campus is after 1 p.m., Monday-Friday
 - Other GSFC Locations include GISS and WFF



Four Cert Known Impacts

- **VPN Migration Issues**
 - To minimized issues with your migration & work stoppage, you **must** be hardwired to the NASA network
- **Encryption on blackberries and iPhones (iOS)**
 - Mobile solution will be available around Spring 2016
 - Temporary exclusion for employees with this requirement
- **Physical card readers (CAK cert)**
 - Security will have to upgrade card readers before the CAK cert can be used on the smartcard badge; Code 700 will coordinate with Code 240 to address this impact
 - The new 4-cert cards will work with the existing card readers
- **Entrust SDM 8.1 Build 5 for Mac Computer**
 - Entrust SDM 8.1 Build 5 is recommended; SMD 8.1 4 Cert Edition is acceptable
 - Minimizes encryption certificate configuration issues
 - Available for Non-ACES community to download



Goddard's 4-Cert Migration Schedule

Dates*	Milestone Activities	Status
February-May 2015	Agency 4-Certs on a Card Pilot	Completed
August 27-September 11, 2015	Goddard 4-Cert Pilot Migration	Completed
August 27-October 9, 2015	Goddard 4-Cert Pilot Testing	Completed
December 2015-March 2016	Goddard's Early Adopters Migration	Underway
Spring 2016	Mobile Solution for 4-Certs on a Card	Upcoming
March-September 2016	Goddard's General 4-Cert Smartcard Migrations	
Wave 1	ACES Windows Migration & Testing	March 2016
Wave 2	ACES Mac Migration & Testing	May 2016
Wave 3	ACES Linux Migration & Testing	July 2016
Wave 4	Non-ACES Windows Migration & Testing	June 2016
Wave 5	Non-ACES Mac Migration & Testing	July 2016
Wave 6	Non-ACES Linux Migration & Testing	August 2016
October-November 2016	Users w/Mobile Devices w/Encryption Migration & Testing	October 2016

* **Note:** Dates for each wave are tentative start timeframes as indicated in the status column.



GSFC 4-Cert ACES Migrations

- ACES migrations are scheduled to begin during the month of March 2016.
 - The remaining Code 700 ACES Windows employees will be the first group scheduled
- Employees will be informed of their migration date by email.
 - If there are issues with the scheduled migration date, the employee should email GSFC-DL-4-Certs@mail.nasa.gov to reschedule.
- VIPs with ACES machines will be given the option to schedule an appointment with a 4-Cert Customer Care Team Member to assist them with updating their smartcard.





GSFC 4-Cert Non-ACES Migrations

- The Goddard 4-Cert Project Manager will work the Directorate IT Managers to schedule the migrations for their non-ACES employees.
- Non-ACES migrations are scheduled to begin during the month of June 2016.
- The schedule for Non-ACES 4-cert migrations will have to be emailed to Charlene.T.Butler@nasa.gov no later than Thursday, May 5, 2016.
- Migrations for VIPs with non-ACES machines will be coordinated with a local non-ACES System Admin within their directorate.



Preparing for Your 4-Cert Migration

- Things you need to know BEFORE your 4-cert migration:
 - Identify which **Smartcard badge** you have:
 - PIV 5.2
 - PIV 7 (4-Cert)
 - PIV 7 (Single Cert)
 - Preview the **checklist** and **user guide** for your operating system
 - Verify that you have the required **middleware/software client** for your operating system



Preparing for Your 4-Cert Migration



The screenshot shows the GSFC ICAM website. The header features the text "GSFC ICAM" and "Information Dissemination" over a space-themed background. A navigation menu includes links for Home, Blog, GSFC 4-Cert Resource Portal (highlighted), FAQ, ICAM Resources, NAMS, and Contact Us. A search bar is located on the right. The main content area is titled "GSFC 4-Cert Resource Portal" and contains a "Table of Contents [show]" button. Below this is a section for "Checklists and User Guides" with the instruction: "Please click on one of the user guides below for instructions to update your PIV Smartcard to a Four Certificate Smartcard." Three icons are displayed: Windows (four colored squares), Apple (black circle with white apple), and Linux (Tux penguin). Under each icon are links for "Checklist" and "User Guide". The Linux checklist link is marked as "coming soon".



<https://icamblog.gsfc.nasa.gov/4cert>

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GSFC Non-ACES 4-Cert Resource Portal



The screenshot shows a web browser window with the URL https://icamblog.gsfc.nasa.gov/?page_id=598. The page header features the text "GSFC ICAM" and "Information Dissemination" over a space-themed background. A navigation menu includes "Home", "Blog", "GSFC 4-Cert Resource Portal", "FAQ", "ICAM Resources", "NAMS", and "Contact Us". The main content area is titled "Non-ACES Support" and contains the following text: "Please click on one of the user guides below for instructions to update your PIV Smartcard to a Four Certificate Smartcard." Below this text are three columns of links, each with an icon: Windows (Windows logo), Mac (Apple logo), and Linux (Tux penguin). The links are: "Windows 4-Cert PIV Checklist", "Mac 4-Cert PIV Checklist", "Linux 4-Cert PIV Checklist (coming soon)", "Windows 4-Cert PIV User Guide", "Mac 4-Cert PIV User Guide", "Linux 4-Cert PIV User Guide", "Windows Installers", "Mac Installers", and "Entrust Installers". At the bottom, it says: "If you have questions, please email the Goddard 4-Cert Project Team at GSFC-DL-4-Certs@mail.nasa.gov."



After Your Migration

Using Your New 4-Cert Smartcard

- The **4-Cert user guides** provides information about using your new 4-Cert Smartcard. Refer to **Section 6: Using the Four Cert Smartcard: What to Expect** for more details.

Testing Your New 4-Cert Smartcard

- The Goddard 4-Cert Resource portal has information about [testing your new 4-Cert Smartcard](#).



The screenshot shows the GSFC ICAM website with the following content:

- Header: GSFC ICAM, Information Dissemination
- Navigation: Home, Blog, GSFC 4-Cert Resource Portal, FAQ, ICAM Resources, NAMS, Contact Us
- Left sidebar menu: Checklists and User Guides, Manage Smart Card PIV Login, Remote Work Stoppage Avoidance, Testing your Smartcard (highlighted)
- Main content area: "Testing your Smartcard" section with a sub-header "Successfully updated your smart card, the 'TestYourSignature.pdf' signing a document using your 4-Cert Smart card and PIN." and a list of steps: 1. Save the "TestYourSignature.pdf" file to your computer **BEFORE** you test signing it. 2. Open the saved file. 3. Scroll down to the bottom of the document to see the signature blocks. 4. Sign both of the signature boxes.
- Section: "Using Your 4-Cert Smartcard" with a bulleted list:
 - Testing Your 4-Cert Smartcard
 - Using the Four Cert Card: What to Expect



Agency 4-Cert Resource Portal

https://icam.nasa.gov/ Home - Enterprise Portal

File Edit View Favorites Tools Help

NASA ICAM Identity, Credential, and Access Management Sign In

Home PKI Agency

ICAM / Home

All-New!!! 4-Cert Smartcards

Coming Soon...

Upgraded PIV Smartcard!

The next generation PIV Smartcard, the Four Certificate Smartcard, can be used for Authentication, Encryption, Signing and Card Authentication.

For more information:

- Smartcard FAQ
- User Guides
- Four Cert Card for PKI RAs
- Badging Office Information
- Installers
- Center Transition Point of Contact

Documents

- Active Directory Resource Admin Smartcard
- Centrify
- Cyber Sprint Activities
- Foreign National Support Guides
- Four Cert Smartcard
- General ICAM Users

Calendars Releases Project Reviews Submit an SR NISM Sign In Sign In Help?

ICAM Points of Contact

Search:



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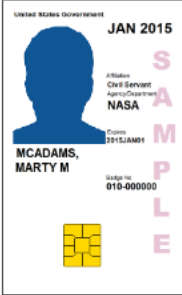
Important 4-Cert Resources

- GSFC Transition Manager
 - Charlene.T.Butler@nasa.gov
 - 301-286-5869
- GSFC 4-Cert Project Team Distribution List
 - GSFC-DL-4-Certs@mail.nasa.gov
- GSFC 4-Cert Portal
 - <https://icamblog.gsfc.nasa.gov/4cert>
 - *Resources, Communication Notices, Important Migration Info, Contacts, etc.*
- Agency ICAM
 - <https://icam.nasa.gov>

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Center Transition Point of Contact



**THANKS FOR YOUR
ATTENTION!**



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QUESTIONS?



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TALK

**Please visit the 4-Cert Kiosk
in the lobby for additional
assistance.**

BACK

